

Job Title: Family Support Co-ordinator

Occupational Sector: Health and social care

Required qualifications/entry route:

You can become a family support co-ordinator through a variety of routes:

- **Degree or HND in a related Health and Social Care subject** – 1 or 2 A levels (or equivalent) for HND. 2 to 3 A levels for a degree (or equivalent)
- **Higher Apprenticeship in children, young people and families practitioner** - You will require 4 or 5 GCSEs at grades 9 to 4 (A* to C) and A levels
- **Level 3 in Health and Social Care**
- **Voluntary work experience** is very helpful. Try and get voluntary experience in places such as youth clubs, children's nurseries, day centres, hospices, etc. Some may have a minimum age of 18 – but not all will.
- It is also possible to move into this role from a related health and social care job.

Skills needed:

- Friendly, approachable and people skills
- Good verbal and written communication
- Caseload management
- Efficient and reliable
- Good ICT skills – able to write reports following legal guidelines
- Able to help lots of different people at the same time
- Able to work in a team
- Be caring and empathetic.

Salary scale:

Entry salaries within the care and family support sector start at around £18,000 for newly qualified entrants progressing to £35,000+ for very experienced managers. You could work shifts, in which case you might receive additional payments for over-time, weekend or night cover.

You are likely to work for either a charity or local authority.

Current demand for this job:

The pandemic and the aging population have increased the need for people to work within the social care sector. However, there are jobs in the day-to-day care of people rather than in providing advice and support.

If your ultimate aim is to work in family support you are advised to work within a related role first - possibly providing practical care, youth or social care first before progressing in to this type of work later. Many applicants are older as the roles require maturity and the ability to make life changing decisions.

It is also important to gain as much voluntary experience as you can, followed by continually studying and updating your skills.

Further information about social care jobs and courses

<https://nationalcareers.service.gov.uk/job-categories/social-care>

<https://nationalcareers.service.gov.uk/job-profiles/family-support-worker>

<https://www.ucas.com/ucas/after-gcses/find-career-ideas/explore-jobs/job-profile/youth-and-community>

<https://www.ucas.com/ucas/after-gcses/find-career-ideas/explore-jobs/job-profile/care-worker>

Other similar jobs to consider:

- Social worker
- Care manager
- Social care worker
- Advice worker
- Careers adviser
- Community development worker
- Youth worker
- Counsellor
- Probation officer

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